

**SIXTEENTH ANNUAL NASA CONTINUAL IMPROVEMENT (CI)  
AND REINVENTION CONFERENCE  
ON QUALITY MANAGEMENT**

**“Leadership—Accomplishing What Management Says Can’t Be Done”**

May 9-10, 2001

Hilton Alexandria Mark Center  
Alexandria, Virginia

**MAY 9, 2001**

5:30 p.m.     **NASA ADMINISTRATOR’S RECEPTION** – Terrace Room

**MAY 10, 2001**

7:00 a.m.     **Registration and Continental Breakfast** – Plaza Ballroom Foyer

8:00           **“CALL TO ORDER”** – Plaza Ballroom B  
                 **Frederick D. Gregory**  
                 Associate Administrator for Safety and Mission Assurance  
                 NASA Headquarters  
                 Conference Chair

8:05           **NASA REPORT**  
                 **The NASA Administrator**

8:45           **PRESENTATION OF THE 2000 QASAR AWARDS**  
                 **The NASA Administrator**

9:15           **MORNING KEYNOTE ADDRESS**  
                 **Van B. Honeycutt**  
                 Chairman, President, and Chief Executive Officer  
                 Computer Sciences Corporation

9:45           ***BREAK***

10:15          **CI TEAM PRESENTATIONS**

**Dryden Flight Research Center**  
                 (Hazardous Material Management CI Initiative Team)  
                 *“Development of the Chemical Crib”*  
                 **Daniel F. Mullen**  
                 Manager, Environmental Programs

**Jerry Henry**

Chief Project Manager, C-17 Project

**Lyndon B. Johnson Space Center**

(SSP Process Control Focus Group)

*"Success in Process Control"*

**Joyce M. Rozewski**

Manager, SSP Industrial Engineering

**George C. Marshall Space Flight Center**

(Structural Loads Test Measurement Acquisition System Team)

*"PC Based Structural Measurement"*

**Alan F. Patterson**

Deputy Group Leader, Structural Dynamics Testing Group

11:30 **GEORGE M. LOW AWARD LUNCHEON** – Plaza Ballroom A

12:00 p.m. **LUNCHEON KEYNOTE ADDRESS**

**Margaret C. Whitman**

President and Chief Executive Officer

eBay Inc.

12:30 **PRESENTATION OF THE 2001 GEORGE M. LOW AWARDS**

**The NASA Administrator**

1:15 **CI TEAM PRESENTATIONS** – Plaza Ballroom B

**Goddard Space Flight Center**

(Landfill Gas Utility Service Acquisition Team)

*"Acquisition of Landfill Gas Utility Service"*

**Barry N. Green**

Energy Manager

**John F. Kennedy Space Center**

(Space Gateway Support CI Team)

*"Hazardous Materials Management Program"*

**Rena C. Mercadante**

Senior Environmental Engineer

Space Gateway Support

2:00 ***BREAK***

2:30 **AFTERNOON KEYNOTE ADDRESS**

**Michael I. Mott**

Vice President and General Manager

Human Space Flight and Exploration

The Boeing Company

3:00 **PRESENTATION OF CI TEAM AWARDS AND CLOSING  
REMARKS**

**The NASA Administrator**

This year's conference theme is derived from General Colin Powell's statement:

**"Leadership is the art of accomplishing more than the  
science of management says is possible."**